

Appendix A: CSA Performance Monitoring

Priority: **Anti-Social Behaviour including Environmental**

Lead: **TBC**

Proxy Measure / Indicator	Baseline	Last Year	This Year	Diff.
Percentage of people who perceive a high level of ASB in their local area (KCVS) (Kent excluding Medway)	4.5% (‘10/11)	4.9% (Jan’10-Dec’10)	2.9% (Jan’11-Dec’11)	▼ 2.0
<p>The percentage of people who perceive a high level of ASB in their local area has decreased across Kent with only two districts (Sevenoaks and Tunbridge Wells) showing a slight increase in concern. The greatest improvement in perception of ASB has been reported in Thanet, with 4.5% of the population perceiving a high level of ASB compared to 12.1% in the previous year.</p> <p>Although indicative figures show a reduction in reported incidents of ASB, Kent Police are no longer monitoring the volume of incidents within the Kent Police/Authority Performance Plan as the plan puts a greater emphasis on a harm based approach to ASB. Part of this is to closely monitor satisfaction levels via the ASB satisfaction survey.</p> <p>The service to repeat victims and vulnerable victims has developed over the past year and Kent Police have developed a new ASB strategy and a related Standard Operating Procedure to deliver a continual high level of service to victims of ASB, particularly those who have suffered repeat incidents or those who are vulnerable.</p>				
Aims / Actions		Progress		
1	Countywide ASB Case Management system established to enable data sharing across all agencies of incidents and actions taken			
Develop a countywide case management system:- Piloted in a designated Area; and subsequently rolled-out countywide	A case management system is being developed with partner agency project management and financial support. Funding has been secured from the Community Safety Fund (£40k) and Medway Unitary Authority (£5k). The initial development phase will prepare a product description of what is needed, utilising knowledge/products from existing systems. Phase two will be to develop a sustainable in-house solution for both Police and Partner agencies.			
2	Countywide ASB protocols established to ensure consistency in reporting and dealing with ASB issues across all agencies			
Develop a countywide multi-agency protocol agreed by all partners	A draft protocol is being prepared for consultation. However, it should be noted that the Home Office is currently working on new tools and powers in relation to ASB which are likely to be released in the Spring of 2012 and may affect the protocols being developed.			

Key to Progress against Actions:-

■ Complete	■ In Progress	■ Incomplete
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Appendix A: CSA Performance Monitoring

Priority: Domestic Abuse

Lead: Stuart Beaumont (Chair of Kent & Medway Domestic Abuse Strategy Group)

Proxy Measure / Indicator	Baseline '10/11	Jan – Dec		Diff.
		2010	2011	
Number of Domestic Abuse Incidents (Kent excluding Medway)	17,748	17,671	18,304	▲ 3.6%
% of repeat victims of Domestic Abuse (Kent excluding Medway)	23.8%	23.5%	23.5%	◆ 0.0
% of repeat MARAC cases (Multi-Agency Risk Assessment Conference) (Kent excluding Medway)	14.9%	15.0%	18.7%	▲ 3.7

The number of domestic abuse incidents reported to Kent Police has increased in ten of the twelve districts/boroughs across Kent compared to the previous year, with Dartford and Gravesham showing a decrease. The most significant increase in both number and percentage of incidents in the last 12 months was in Ashford, Maidstone and Thanet, with Thanet also having the highest total number and frequency of incidents per 1,000 population.

In Kent over the last 12 months (Jan-Dec 2011) there have been 683 Multi-Agency Risk Assessment Conferences (MARACs) with 128 repeat cases (18.7%). The majority of referrals to the MARACs came from the Police, however, the number of referrals from other agencies continues to increase across Kent.

Please note at the time of writing this report five Domestic Homicides have occurred across Kent and Medway (3 in Kent and 2 in Medway) since the statutory requirement to conduct Domestic Homicide Reviews (DHR) came into effect on 13th April 2011. All five cases are currently under review. In addition, East Sussex have completed a review which has recommendations for Kent based agencies.

Aims / Actions	Progress
3 Provide support to victims of domestic abuse through one generic pathway for all involved in domestic abuse to provide and access advice and support	
Create a website portal for all domestic abuse services for Kent and Medway	A business case has been prepared for the development of a new website; funding has been secured from the Community Safety Fund (£12k); a multi-agency working group has been established; and initial scoping work has been undertaken.
4 Protect victims of domestic abuse through support and development of specialist support services to help victims of domestic abuse through both criminal and civil justice routes.	
Ongoing training for staff; Increased provision of Specialist Domestic Violence Courts (SDVC); and Delivery of Parenting Information Programme (PIP)	North Kent Specialist Domestic Violence Court (SDVC) opened at Medway Magistrates Court in Sept 2011. There is now an SDVC in all 3 Court Areas across Kent. All magistrates and court staff covering SDVCs have received specialist DA training. Ongoing training and further development of SDVCs is being monitored/implemented by the County SDVC Project Board. Rising Sun Domestic Violence and Abuse Support Service have developed and delivered a specialist DA parenting programme in Canterbury. Evaluation of the programme will be available following completion of the pilot programme at the end February 2012. Further development will be subject to the outcome of the evaluation and availability of funding.
5 Work with agencies to secure a sustainable level of financial and operational commitment to address domestic abuse issues.	
Establish a sustainable, domestic abuse budget with a centralised joint commissioning process	A Task and Finish Group has been established to look at issues of domestic abuse funding (specifically IDVA* funding) and work is currently underway to determine potential commission processes. *IDVA – Independent Domestic Violence Advisors

Appendix A: CSA Performance Monitoring

Priority: Substance Misuse

Lead: Lesley Andrews (Head of Kent Drug and Alcohol Action Team)

Proxy Measure / Indicator	Baseline '10/11	Oct – Sep		Diff.
		2010/11	2011/12	
Number of drug users completing treatment successfully	896	712	901	▲ 27%
Number of alcohol users completing treatment successfully	887	951	975	▲ 2.5%
		Q3 2010/11	Q4 2010/11	
Proportion of drug users completing treatment successfully who do not re-present to treatment within 6 months.	N/A	86%	84%	▼ 2
<p>Performance generally has remained fairly consistent in Quarter 2 (2011/12) to the previous quarter; there has continued to be strong performance of clients exiting treatment services free from dependence, specifically primary substance alcohol clients resident in Eastern & Coastal Kent PCT.</p> <p>Re-presentation reporting has recently been instigated by the National Treatment Agency and will be monitored as the information is increased. <i>Re-presentation reporting relates to those who have not re-presented to treatment within a 6 month period of leaving treatment.</i></p>				
Aims / Actions		Progress		
6	Improve understanding of local prevalence of problematic drug use in Kent			
Central management and analysis of needle drops data, collected by each local authority and KCC waste management to assist with developing plans with local authorities and advising treatment providers on areas to target campaigns	Central collection of needle drop data is being collated by Kent Drug and Alcohol Action Team (KDAAT). Those areas that reported needle finds are working with the treatment providers that deliver needle exchange services to reduce needle drops. This is monitored by KDAAT via the Community Safety Partnership (CSP) meetings and updates from the providers.			
7	Increase the uptake of substance misuse services available for people with drug and/or alcohol problems			
Work with local police custody suites to increase numbers of detainees, prioritising trigger offenders, referred into the Drug Intervention Programme (DIP) and Alcohol Arrest Referral Service. As well as working with Probation, IOMU and DIP to target prolific offenders and encourage them to access treatment and building targeted interventions for offenders in the community.	All CSP group areas that have custody suites, are working to encourage Drug Intervention Programme (DIP) engagement in their area. Improvements have been seen in numbers being referred into custody suites and KDAAT are monitoring improvements of attrition between numbers referred into the service and those offenders that engage with the DIP service.			
8	Increase the uptake of substance misuse services available for people with drug and/or alcohol problems			
Establish Alcohol and Cannabis Penalty Notice for Disorder (PND) diversion scheme	All Police areas now have the new forms for the PND diversion scheme and are actively participating in the scheme. KDAAT and Kent Police are monitoring the scheme, using central ticket office data. CSP areas are actively promoting this scheme.			
9	Increase the uptake of substance misuse services available for people with drug and/or alcohol problems			
Community safety partnerships to promote and raise awareness of local substance misuse services	<p>CSP groups are actively promoting local treatment provision, West Kent groups are waiting on the new model of delivery for the Payment by Results (PBR) pilot, and they are supportive of these changes and want to actively engage with CRI* to promote the new model.</p> <p><i>*CRI has been awarded the contract for the West Kent Adult Substance Misuse Service and is piloting PBR.</i></p>			

Appendix A: CSA Performance Monitoring

Priority: Acquisitive Crime

Lead: Steve Corbishley (Head of Partnership and Communities Command, Kent Police)

Proxy Measure / Indicator	Baseline '10/11	Jan – Dec		Difference
		2010	2011	
Level of Theft and Handling Stolen Goods (exc. Medway)	24,150	23,750	24,992	▲ 5.2%
Level of Domestic Burglary (exc. Medway)	4,354	4,494	4,377	▼ 2.6%

The December figures show East Kent (with Dover and Canterbury leading) having the highest percentage increase in recorded crime for Theft and Handling. The Police have responded by introducing a number of initiatives in this Division to support their crime reduction efforts. For example, Dover CSP provided funding for 15,000 purse lanyards to combat theft from person; A police/partnership customer meeting place or 'Pod' is being deployed to East Kent. Crime prevention advice is being distributed supported through Asda supermarket's home deliveries. Domestic burglary continues to be a priority.

Aim / Actions	Progress
10 Reduce Burglary incidents both residential and non-residential	
Share information and target individuals committing crime; Increase security at vulnerable premises.	Kent Police have established information sharing protocols with partners. Strong links exist with the business community through the Business Crime Safety Partnerships. Crime Prevention Design Advisors provide advice and guidance on an individual (through visits) and a group (through campaigns) basis.
11 Reduce levels of shoplifting and focus on prevention and deterrence.	
Provide advice on designing out crime; Pursue banning orders.	Crime Prevention Design Advisors continue to be active in Kent providing general advice through leaflets and the Internet and by addressing specific vulnerable groups.
12 Reduce theft of metal	
Participate in the metal days of action as lead by British Transport Police; Raise awareness with the public and educate Scrap Metal Dealers regarding the law; Raise awareness amongst the community and reduce the number of incidents of metal theft from places of worship and schools.	Kent Police have been working with British Transport Police (BTP) and other partners in a concerted effort to tackle metal theft which has resulted in a reduction from 253 incidents in August 2011 to 151 in January 2012. This includes awareness campaigns, visits to scrap dealers and targeting individuals suspected of crime. Specific advice, tailored to the target audience, has been circulated to schools and educational establishment. 'Days of Action' continue on a monthly basis in Kent.

Appendix A: CSA Performance Monitoring

Priority: **Violent Crime**

Lead: **Steve Corbishley (Head of Partnership and Communities Command, Kent Police)**

Proxy Measure / Indicator	Baseline '10/11	Jan – Dec		Diff.
		2010	2011	
Level of Violent Crime (exc. Medway)	18,404	18,927	17,953	▼ 5.1%
Level of Violence against the Person (VAP) (exc. Medway)	16,630	17,049	16,189	▼ 5.0%

The largest decreases in reported crime have occurred in Dartford, Gravesham and Tonbridge & Malling. This correlates to an increased emphasis on policing the night-time economy. Violent Crime continues to be a priority area of business and Kent Police are working extensively with the Night Time Economy (NTE) Business Community to continually reduce crime in this specific time frame. The Kent Community Alcohol Partnership is the largest of its kind in the country. The work of this partnership focuses on responsible attitudes to drinking, and this impacts on alcohol related violent crime.

Aim / Actions	Progress
13 Reduce alcohol related violence.	
Ensure premises are being managed in accordance with legislation and make them safer by design to reduce the risk of confrontation; Encourage the licensed trade to use polycarbonate drinks vessels and bottles,	A strong intervention by partners through the Kent Community Alcohol Partnership and via Licensing Officers has contributed to a robust control and monitoring ethos in Kent. Awareness campaigns and requirements on licenses have produced a good take-up of safer drinking vessels.
14 Engage with young people as victims, citizens and offenders and share information in order to better understand the picture of violent crime involving young people.	
Progress youth engagement in schools and identify further media options for better communication with young people (e.g. social networking sites); Establish those young people who are at risk of becoming victims of violent crime and sexual exploitation and work with partners to take positive steps to divert them away from committing or becoming victims of violent crime.	80,000 students have been reached in the last two years with the 'Is it worth it' message. This message focuses on the impact of alcohol on ASB and on violent crime. A new initiative, known as STATUS (stay Safe and Tell Us) is being developed for 2012. This will include a safe online website for young people and 24 engagement events across the county in 2012/13
15 To prevent first time offending, prevent re-offending and reduce the risk of young people becoming victims of violent crime.	
Use education, diversionary and restorative approaches where appropriate as well as enforcement to protect young people from those who unlawfully sell or supply them with alcohol.	Kent Police actively target under age sales in conjunction with Trading Standards. This compliments the Kent Community Alcohol Partnership work with retailers to progress the Challenge 25 initiative. There is still a significant issue with parents giving alcohol to their children and partners are working to address this.

Appendix A: CSA Performance Monitoring

Priority: Road Safety

Lead: Steve Griffiths (Director Community Safety, Kent Fire and Rescue Service)

Proxy Measure / Indicator	Baseline (Jan-Dec '10)	Jan – Nov		Diff.
		2010	2011	
Number of all KSI casualties (Killed or seriously injured)	545	506	453	▼ 10.5%

The overall KSI casualty figures have been on downward trend for a number of years now and this has continued so far into 2011. The most recent detailed analysis around trends and geographic hotspots was included in the RTC district profiles, this focused on 2010 data. This showed that the CSPs with the most casualties per 10,000 population were Dartford followed by Ashford and that the ones with the least were Medway followed by Canterbury. For more detailed information including the identified priorities for each CSP please see the RTC district profiles.

NB. All 2011 data is unvalidated and therefore subject to change - final figures will be released in April 2012

Aim / Actions	Progress
16	Increase road safety amongst vulnerable and high risk road user groups
Expand the License 2 kill programme; Promote road safety for powered 2 wheeled vehicles through programmes such as new fire bike; and Explore the possibility of establishing a Kent Road Safety Centre	Road safety practitioners are looking at a smaller version of license to kill to deliver in schools in addition to the large performances currently undertaken. A subgroup has been formed to develop the package; The Firebike scheme is being expanded by the purchase of a new bike which will enable the team to attend more events and organize more courses etc. There is a Powered two wheeler multi agency group that meet on a regular basis to co-ordinate education activities for riders. KFRS has consulted with partners on the concept of a Kent and Medway road safety centre and has received unanimous support.
17	Increase the opportunities for training for Kent's road users
Increase the range of driver awareness courses available as an alternative to enforcement and penalties and improve the driver/rider training sessions	Various discussions have been held and research into other areas is underway.
18	Raise the profile of road safety amongst district and community safety groups
Produce district profiles that detail high risk areas and individuals; Undertake a series of presentations to community safety groups to raise the importance of road safety and the impact it has on the Kent economy; and Expand Speed watch (parish led prevention activity)	District profiles have been completed and distributed to Community Safety Partnerships (CSPs); they are helping to inform road safety action within CSPs.